



TOP 5 REASONS TO USE MEDCALL

1 FREE SERVICE

- Provided to all Berkley Industrial Comp Policy Holders
- First Report of Injury provided by MedCall making it easier on insured

2 TOP-NOTCH TELEMEDICINE

- Board Certified ER Physicians
- Minimum 10 years experience in the ER

3 SAVES TIME AND MONEY

- Diagnosed on jobsite instead of costly time for injured worker and supervisor to travel to a clinic or ER

4 CUTS DOWN ON FRAUDULENT CLAIMS

- Injured worker immediately speaks to ER doctor
- Intake is very thorough with specific injury-related questions
- Call is recorded to verify facts after a claim is filed
- Timely reporting of claim

5 EASY TO USE: Call | 855-963-3225

WWW.BERKLEYINDUSTRIAL.COM

SAVE MONEY

SAVE TIME

FOCUS CARE

The entire MedCall system was built to HIPAA compliant. Nextiva phone system, technology and video platform, and SFTP portals that data is transmitted through are all HIPAA compliant. The email reports are end to end encrypted via DocuSign. The HIPAA Privacy Rule does not apply to entities that are either workers' compensation insurers, workers' compensation administrative agencies, or employers, except to the extent they may otherwise be covered entities. However, these entities need access to the health information of individuals who are injured on the job or who have a work-related illness to process or adjudicate claims, or to coordinate care under workers' compensation systems. Generally, this health information is obtained from health care providers who treat these individuals and who may be covered by the Privacy Rule. The Privacy Rule recognizes the legitimate need of insurers and other entities involved in the workers' compensation systems to have access to individuals' health information as authorized by State or other law. Due to the significant variability among such laws, the Privacy Rule permits disclosures of health information for workers' compensation purposes in a number of different ways.