

## **Success Story**



## Berkley Industrial Comp Case Study

Below you can follow the story of Brandon's workers' compensation claim as it is handled by the RESOLUTION Team. Berkley Industrial Comp is committed to proving timely, proactive solutions by offering personal attention through unparalleled accessibility, expertise, flexibility, empathy and collaboration.



The Maintenance
Superintendent for a large
company was injured while
visiting a plant in Colorado.
Brandon, who is in his mid-50's,
was inspecting the plant, slipped
on ice and fell on his left side.



Brandon was quickly taken to the Emergency Room where he was diagnosed with an intertronchanteric fracture of the left hip.



One day after the accident,
Brandon underwent open
reduction internal fixation with
intramedullary nail of the left hip.
The RESOLUTION Team worked
with the network hospital to
ensure the best care was provided.
The injured worker began therapy.



A First Report of Injury was submitted to Berkley Industrial Comp through the web portal. The **RESOLUTION Specialist** immediately reviewed the case and notified the **on-staff nurse** and **medical adviser.** 



Brandon was discharged from the hospital **two days after surgery** and was driven to his home state by his family. The R**ESOLUTION Team** made sure follow-up treatment continued in his home state and transferred his prescriptions. Brandon continued with physical and occupational therapy.



Brandon's pain was addressed with narcotics immediately following surgery. The **prescription was not filled a second time** and the pain was managed through non-narcotic methods.



Brandon returned to full duty 33 days after his slip at the plant. Benchmark standards for and injury like this one is 84 days with heavy manual labor being 196 days. Thanks to the network hospital, medical personnel and Berkley Industrial Comp's RESOLUTION Team, Brandon was able to get back to his normal lifestyle sooner than anticipated.

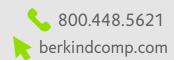


Only 18 days post surgery, Brandon was released for light duty. He was able to return to the company he loved and his work was modified so he could get back to his normal life.

Thanks to the open communication between the claimant, physician and the RESOLUTION Team, there was positive forward progression for a successful outcome.



## **Contact Us Today**



a Berkley Company